poly

2021

# POLY PRODUCT CATALOG

BUSINESS SOLUTIONS FOR AUDIO AND VIDEO COMMUNICATION AND COLLABORATION

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## WE CONNECT PEOPLE, NOT THINGS

Poly (formerly Polycom and Plantronics) is the global communications company that powers authentic human connection and collaboration with end-to-end solutions.

Poly is finding new ways to inject meaningful human-to-human cues into audio and video communication to replicate the face-to-face experience.

To build intimacy.

To break walls and span distance.

**One to one. One to many. Many to many.**

Our high-quality headsets, voice, video, and video-interop solutions work simply and flexibly. Poly is truly a one-stop shop for all your organization's personal and group collaboration device needs.

Poly solutions protect your investments by enabling existing video and voice conferencing equipment to work easily with your current and future collaboration platforms. Our Global Services team provides you with the expertise to plan, design, deploy, optimize, support, and manage your solution environment.

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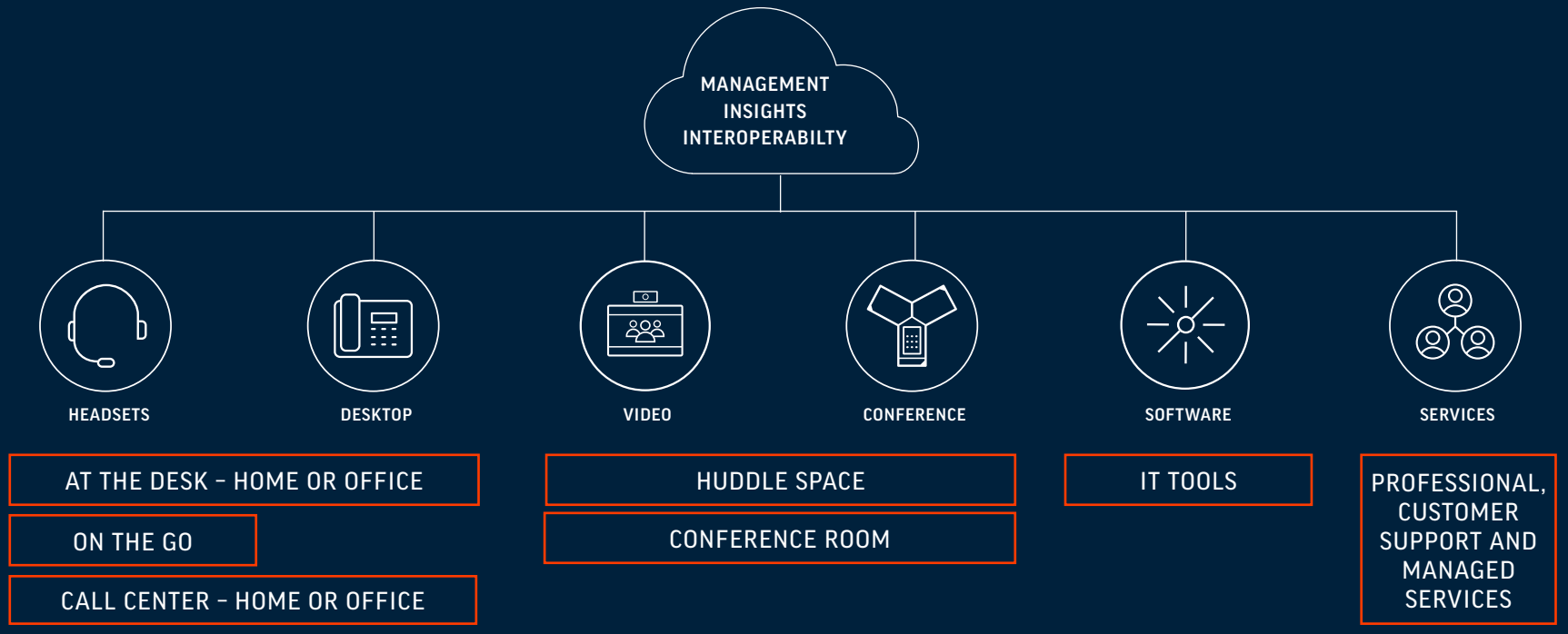
# POLY END-TO-END SOLUTIONS

## BEST END-TO-END COLLABORATION EXPERIENCE. PERIOD.

- Everywhere the communications and collaboration clouds touch the individual, we're there. We make your connections simple and your interactions lifelike, so your collaboration is human to human–the technology fades into the background.
- We also provide the management insights, built on data and analytics, to make it all work better, smarter, and easier
- Our service experts help tailor the technology to your unique needs, ensuring your long-term success

## OUR VALUE TO OUR CUSTOMERS AND PARTNERS

- **Business leaders**–More ways to improve communication and collaboration, and thus improve productivity
- **IT managers**–One-stop shopping for all your communication device needs with insights that help anticipate maintenance needs, solve problems remotely, and reveal the ways users interact with their systems and work environment
- **Business partners**–A reliable partner who understands and complements your business, giving our combined customers more of what they want

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# AT THE DESK

## AT HOME OR IN THE OFFICE

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IDEAL FOR

Professionals in the distracting open office/ home office looking for a premium solution

## BLACKWIRE 8225

- Flexible, noise-canceling microphone with Poly Acoustic Fence technology
- Advanced hybrid Active Noise Canceling (ANC) with three settings to optimize
- On-call indicator lets others know when you're on a call
- USB-A or USB-C connectivity
- Zoom compatible

IDEAL FOR

Knowledge workers wanting a boomless (headphone style) corded headset in noisy open office spaces

## BLACKWIRE 7225

- Active noise canceling (ANC) to block out distracting sounds
- Pioneering boomless design with Poly clear talk technology
- Dynamic mute alert senses and alerts you if you talk when muted
- USB-A or USB-C connectivity
- Zoom compatible

IDEAL FOR

High call volume knowledge workers needing a corded headset for PC telephony

## BLACKWIRE 5200 SERIES

- Connects to PC and Mac via USB/USB-C, smartphone, and tablet via 3.5 mm
- Intuitive inline controls to answer/end calls, control volume, and mute
- Dynamic EQ feature automatically adjusts audio for voice and multimedia use
- Zoom compatible

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IDEAL FOR

Knowledge workers who need a modern, stylish corded headset for PC telephony

## BLACKWIRE 3300 SERIES

Certified for Microsoft Teams

- Features great audio and a modern design
- Mobile connectivity with USB/USB-C with 3.5 mm (BW3315/BW3325)
- Intuitive inline controls for call answer/end, mute, volume +/-
- Supports long-wearing comfort with a comfortable, padded headband and pillow soft ear cushions
- Zoom compatible

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IDEAL FOR

Enterprise and contact center professionals who need to connect to desk phones, PCs, and/or mobile devices

## SAVI 8200 OFFICE SERIES

Certified for Microsoft Teams

- 3-way connectivity base – computer, desk phone, and mobile calls
- Only DECT™ headset with active noise canceling (Savi 8220)
- Noise canceling microphone with close conversation limiting
- Latest DECT™ technology supports wideband audio without impacting user density
- Zoom compatible

Also suitable for CALL CENTER

IDEAL FOR

Enterprise and contact center professionals who need to connect to PCs only

## SAVI 8200 UC SERIES

Certified for Microsoft Teams

- 1-way only connectivity – computer
- Only DECT™ headset with active noise canceling (Savi 8220)
- Compact USB Adapter and travel case for portability
- Noise canceling microphone with close conversation limiting
- Latest DECT™ technology supports wideband audio without impacting user density
- Zoom compatible

Also suitable for ON THE GO

IDEAL FOR

Office workers who need workspace, headset mobility, range and connectivity

## SAVI 7200 OFFICE SERIES

- 1-way only connectivity – desk phone
- Roaming range up to 120 m/394 ft
- Up to 12 hours of talk time with each charge
- Conference up to four headsets on a single base
- DECT® security certification to keep conversations safe

Also suitable for CALL CENTER

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# AT THE DESK
## BLUETOOTH WIRELESS HEADSETS

IDEAL FOR

Office and home office professionals who need a premium stereo Bluetooth headset

CUSTOMER FAVORITE

### VOYAGER FOCUS UC

Certified for Microsoft Teams

- Active noise canceling (ANC) helps block sounds in noisy environments
- Smart sensors route, auto-answer, and auto-mute calls
- Hi-fi stereo sound creates a more immersive experience
- Dynamic mute alert feature alerts when you try to talk while muted
- Zoom compatible

IDEAL FOR

Office and mobile professionals who want to make and take calls hands free in and out of the office

### VOYAGER 5200 OFFICE SERIES

Certified for Microsoft Teams

- Connect to your desk phone, PC/Mac or your mobile phone with Bluetooth
- Range of up to 75 m/250 ft (line of sight) using Class 1 Bluetooth technology
- Choice of latest USB-C or current USB-A Bluetooth connectivity
- Stay connected all day with charging base options
- Zoom compatible

IDEAL FOR

Office and mobile professionals who want to make and take calls hands free without noise disruption in the office

### VOYAGER 4200 OFFICE SERIES

Certified for Microsoft Teams

- Connect to your desk phone, PC/Mac or your mobile phone with Bluetooth
- Range of up to 91 m/300 ft (line of sight) using Class 1 Bluetooth technology
- Choice of latest USB-C or current USB-A Bluetooth connectivity
- Stay connected all day with charging base options
- Zoom compatible

Also suitable for ON THE GO

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IDEAL FOR

Office and home office professionals who are constantly on the move throughout the office and need to take calls from both their PC and mobile devices

## VOYAGER 4200 UC SERIES

Certified for Microsoft Teams

- Available in two wearing styles: hi-fi stereo or monaural
- Flexible microphone boom and ergonomic design for long-wearing comfort
- Roam freely, with a range of up to 30 m/98 ft from a Class 1 Bluetooth device
- Up to 12 hours of talk time and up to 15 hours of listening time
- Zoom compatible

Also suitable for ON THE GO

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IDEAL FOR

Personal workspaces and small huddle rooms needing a compact USB video camera

## EAGLEEYE MINI

- High-definition 1080p60 capture with true color hue saturation and brightness for the most accurate color rendition and lifelike images
- 4x electronic zoom* and a 74-degree field of view
- Simulcast video stream
- Installs in seconds—no drivers needed

* Zoom functionality must be supported by the video application camera controls

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IDEAL FOR

Mobile-first professionals who need desktop calling and charging convenience

## POLY ELARA 60 SERIES

Certified for Microsoft Teams

- Designed for the mobile-first user as a high-functioning touchdown point
- Convenience with a built-in dial pad, plus headset and speakerphone options
- Multi-coil wireless and corded mobile phone charging options
- Dedicated Microsoft Teams button

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IDEAL FOR

Knowledge workers and managers who place a moderate amount of calls or small offices who desire multi-line key system configurations

CUSTOMER FAVORITE

## VVX 450

- 12-line, performance IP desk phone with color display
- Award-winning audio with Poly HD Voice and Poly Acoustic Fence
- Supports USB and RJ9 connected headsets
- Dual 10/100/1000 Ethernet ports and Wi-Fi support with optional OBiWiFi5G USB adapter

IDEAL FOR

Knowledge workers whose work demand reliable connectivity and who place a moderate volume of calls

## VVX 350

- Six-line, mid-range IP desk phone with color display
- Award-winning audio with Poly HD Voice and Poly Acoustic Fence
- Supports USB and RJ9 connected headsets
- Dual 10/100/1000 Ethernet ports and Wi-Fi support with optional OBiWiFi5G USB adapter

IDEAL FOR

Office professionals, frontline staff, and retail clerks who need a reliable wired telephone

## VVX 250

- Four-line, basic IP desk phone with color display
- Award-winning audio with Poly HD Voice and Poly Acoustic Fence
- Supports USB and RJ9 connected headsets
- Dual 10/100/1000 Ethernet ports and Wi-Fi support with optional OBiWiFi5G USB adapter

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IDEAL FOR

Lobbies and common area users who place few calls and need reliable voice connectivity

## VVX 150

- Two-line, entry-level IP desk phone featuring Poly HD Voice and Poly Acoustic Fence
- Supports RJ9 connected headsets (no USB)
- 1 x 10/100 Ethernet port
- Desk stand/wall mount bracket included
- Certified for Google Voice for G Suite

IDEAL FOR

Knowledge workers or admin staff placing high call volumes

## OBI 2182

- 12-line business-class color IP phone with support for 48 lines, up to 6 SIP accounts
- Large 5" vivid color display offers visual information at a glance
- Built-in 2.4 GHz and 5 GHz 802.11ac Wi-Fi
- Extend high-definition voice calls over wireless headsets or mobile device
- Certified for Google Voice for G Suite

IDEAL FOR

Mobile workers who need full access to business phone features around the office

## VVX D230

- Expandable solution supporting up to 10 handsets per base station, 8 lines and 8 simultaneous calls
- Desk phone-like features in portable device
- Up to 10 hours talk time and up to 100 hours standby
- Wireless range up to 50 m/165 ft indoors and up to 300 m/980 ft outdoors
- Certified for Google Voice for G Suite

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IDEAL FOR

Managers and executives who want integrated video calling

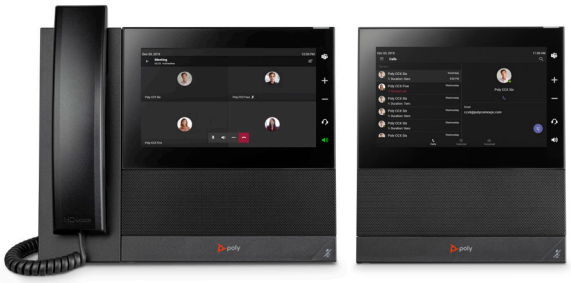
NEW

## CCX 700

- Video with integrated 4 megapixel camera, autofocus, privacy shutter
- 7-inch multi-touch LCD display, 2 USB ports (type A and type C), integrated Bluetooth and Wi-Fi
- Dedicated applications button
- Your choice of handset model or no handset model for use with headset

IDEAL FOR

Managers and Executives who want a larger screen



## CCX 600

Certified for Microsoft Teams

- 7 inch multi-touch LCD display, 2 USB ports (type A and type C), integrated Bluetooth and Wi-Fi
- Dedicated Applications button or Microsoft Teams button
- Your choice of handset model or no handset model for use with headset
- Microsoft Teams and Open SIP models available

IDEAL FOR

Knowledge workers

## CCX 500

Certified for Microsoft Teams

- 5 inch multi-touch LCD display, 2 USB ports (type A and type C), integrated Bluetooth
- Dedicated Applications button or Microsoft Teams button
- Your choice of handset model or no handset model for use with headset
- Microsoft Teams and Open SIP models available

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IDEAL FOR

Office workers (Open SIP, Microsoft Teams) or common area phones (Microsoft Teams)

## CCX 400

Certified for Microsoft Teams

- Reversable stand supports wall mounting or desktop usage
- 5 inch multi-touch LCD display; 1 x type A USB port
- Wi-Fi and Bluetooth support via optional USB dongle (coming soon)
- Microsoft Teams and Open SIP models available

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# ON THE GO

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IDEAL FOR

Professionals who work in distracting environments, on the go or in the office/home office

## VOYAGER 8200 UC

- Boomless, dual-paired, omni-directional microphones with enhanced digital signal processing (DSP)
- Dual-mode active noise canceling (ANC) lets you choose your preferred noise-reduction level
- Smart sensors route, auto-answer, and auto-mute calls
- Zoom compatible

Also suitable for AT THE DESK

IDEAL FOR

Office and remote professionals who need comfortable Bluetooth neckband with earbuds

## VOYAGER 6200 UC

- Boomless design features four omni-directional microphones and active noise canceling (ANC)
- Comfort-fit earbuds deliver hi-fi stereo
- Neckband vibrates to alert you to incoming calls
- Pairs with up to eight devices and connects to two simultaneously
- Zoom compatible

Also suitable for AT THE DESK

IDEAL FOR

Mobile professionals who need a discreet, portable Bluetooth headset

CUSTOMER FAVORITE

## VOYAGER 5200 UC

- All-day comfort, discreet wearing style
- Clear and professional communication
- Connect to your PC/Mac with the USB adapter or mobile with Bluetooth
- Portable charging case for powering up anytime, anywhere
- Zoom compatible

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IDEAL FOR

Ideal for enterprise professionals who split time between corporate office, home office, and travel

NEW

## POLY SYNC 20

- Plug-and-play USB with convenient cord management
- Bluetooth adapter option for cordless connectivity to PC (Poly Sync 20+)
- Built in Bluetooth for mobile phone connectivity
- Up to 20 hours of talk time
- Ability to charge mobile phone
- Zoom certified

IDEAL FOR

Telecommuters needing a plug-and-play USB speakerphone

## CALISTO 3200

- Plug-and-play USB connection with convenient cord management
- Amazing audio quality with full-duplex audio, 360-degree room coverage, and dynamic mute alert
- Compact and portable with included carrying case
- Zoom compatible

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# HUDDLE SPACE

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IDEAL FOR

Huddle rooms that need an all-in-one video solution

## POLY STUDIO X30

- Cloud video apps such as Zoom and Microsoft Teams built right in – no PC or Mac required
- Use open standards to connect to nearly any cloud video service
- Block out audio distractions with NoiseBlockAI
- 4K Ultra HD capable
- Production-quality camera framing and tracking

IDEAL FOR

Huddle rooms that need to connect to multiple Video-as-a-Service (VaaS) platforms over USB

## POLY STUDIO

- The best audio quality in its class
- Automatic speaker tracking
- Centrally managed to ease the burden on IT
- Simple USB connection to a PC or Mac to use with any video app or cloud service

Also suitable for AT THE DESK

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IDEAL FOR

Huddle and small conference rooms needing hands-free speaker tracking camera

## EAGLEEYE CUBE

- Hands-free, intelligent group framing
- 4K sensor and 5x digital zoom
- Two built-in mics with crystal-clear pickup for richer discussions
- Two versions available:
  - HDCI: Consistent performance for small groups through integration with Group Series and Poly Trio with VisualPro
  - USB: Simple connection to a PC or Mac to use with any video app or cloud service

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IDEAL FOR

Smaller rooms requiring exceptional audio conferencing quality

## TRIO 8300

- Legendary voice quality and up to 3.7 m/12 ft of pickup
- Meeting initiation with one-touch join
- Allows connectivity to multiple SIP platforms at once
- Audio connectivity for mobile devices

IDEAL FOR

Small huddle rooms needing a Bluetooth® wireless speakerphone

## CALISTO 7200

- Connect to PC via USB or mobile device via Bluetooth, 3 m/10 ft mic pickup
- Poly NoiseBlock technology automatically eliminates non-speech background noise
- Talk time up to 10 hours on a single charge
- Zoom compatible

IDEAL FOR

Smaller rooms or offices needing an analog speakerphone

## VOICESTATION 300

- 360-degree room coverage with up to 2 m/7 ft mic pickup
- Features Poly Acoustic Clarity and dynamic noise reduction for clear, natural audio fidelity
- Easy to use and install—connects into any analog phone jack

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# CONFERENCE ROOM

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IDEAL FOR

Medium to large rooms that need to connect to Microsoft Teams

## POLY ROOM SOLUTION FOR MICROSOFT TEAMS (G85-T)

- Designed to deliver clutter-free Teams meeting room experience
- TV-production-like speaker tracking with EagleEye Director II video conferencing camera
- 8-inch touch console also supports HDMI content and USB port
- Add a certified Trio phone or Poly-tested DSP compatible device

IDEAL FOR

Small to medium rooms that need to connect to Microsoft Teams

## POLY ROOM SOLUTION FOR MICROSOFT TEAMS (G40-T)

- Designed to deliver clutter-free Teams meeting room experience
- Dynamic video with speaker tracking camera with 12x optical zoom
- Powerful Poly signature audio covering 20 ft/6 m mic pickup range
- 8-inch touch console also supports HDMI content and USB port

IDEAL FOR

Small to medium rooms that need to connect to Microsoft Teams

## POLY ROOM SOLUTION FOR MICROSOFT TEAMS (G10-T)

- Designed to deliver clutter-free Teams meeting room experience
- Designed to work with existing Microsoft Teams Rooms and Skype for Business certified audio and video devices
- Powerful Poly signature audio covering 12 ft/3.6 m mic pickup range
- 8-inch touch console also supports HDMI content and USB port

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IDEAL FOR

Mid-size to large rooms needing custom designed video conferencing

## G7500

- 4K Ultra HD video and content resolution
- Select from flexible cameras and microphone options to match the room requirements
- Poly NoiseBlockAI and Acoustic Fence technology keep out audio distractions
- Simplified setup with USB camera support and Ethernet cabling for microphones

IDEAL FOR

Small to large rooms that need flexibility and custom integration

## GROUP SERIES

- Powerful audio and video performance, with flexible camera and microphone options to meet the needs of any type of meeting space
- Standards-based interoperability can connect to most cloud video services
- Flexible layouts and comprehensive APIs are ideal for customized room

IDEAL FOR

Small to mid-size rooms that need all-in-one video conferencing

## POLY STUDIO X50

- Cloud video apps such as Zoom and Microsoft Teams built right in – no PC or Mac required
- Use open standards to connect to nearly any cloud video service
- Dual display support to see people and content in full size
- 4K Ultra HD capable
- Production-quality camera framing and tracking

Also suitable for HUDDLE SPACE

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IDEAL FOR

Mid- to large-size rooms that need simple-to-deploy video

## MEDIALIGN

- Unmatched user experience with hands-free camera operation, simple touch interface control, and audio innovations to eliminate distractions
- Works with the broadest array of UC networks
- Straightforward, all-in-one package for easy global deployment
- High-definition video conferencing—experience meetings with lifelike color and detail

IDEAL FOR

Fortune 500 companies that want a fully immersive, mid-size video room

## REALPRESENCE IMMERSIVE STUDIO FLEX

- Stunning video quality upscaled to 4K on super-thin bezel 65” displays for superior realism
- Surprisingly affordable solution delivering an immersive experience without breaking your budget
- Flexible purchase options so you can tailor the system to your needs and budget

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IDEAL FOR

Large and medium rooms requiring the best audio conference experience, with versatile options controlling Poly video conferencing solutions

## TRIO C60

- Poly signature audio with 22 kHz audio, up to 6 m/20 ft mic pickup range
- Meeting initiation in seconds with one-touch join
- BYOD support via USB, Bluetooth, IP
- Wi-Fi audio conferencing 2.4-5GHz (MIMO)
- Daisy-chain up to three conference phones for extra-large and unique spaces
- Pairs with Poly Studio X family and G7500 video solutions

Check for regional availability

IDEAL FOR

Larger rooms requiring the best conference phone performance with a simple touch interface

## TRIO 8800

- Legendary voice quality with 22 kHz audio, up to 6 m/20 ft pickup range
- Meeting initiation with one-touch join
- Connect to multiple UC&C cloud services simultaneously
- BYOD support via USB, Bluetooth, IP
- Wi-Fi audio conferencing 2.4-5GHz
- Optional accessories available for adding video conferencing capability

IDEAL FOR

Mid-size rooms requiring robust audio conferencing with a simple touch interface

## TRIO 8500

- Legendary voice quality with 14 kHz audio, up to 4.3 m/14 ft pickup range
- Meeting initiation with one-touch join
- Allows connectivity to multiple platforms
- Audio connectivity from a mobile device (USB, Bluetooth)
- Optional accessories available for adding video conferencing capability

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IDEAL FOR

Small to mid-size conference rooms needing analog conferencing

## SOUNDSTATION2

- 360-degree microphones with up to 3 m/10 ft pickup range ideal for small- and mid-size conference rooms
- Poly Acoustic Clarity and Dynamic Noise Reduction technology for remarkable voice quality
- Easy installation and use from standard telephone lines—no technical knowledge required
- Applications port, which connects to mobile phones for dialing from rooms without an analog phone line, or to a PC for Internet calling

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IDEAL FOR

Small- to mid-size rooms that need to add video and content sharing to their Poly Trio

## TRIO VISUAL+

- Supports a single display and EagleEye USB camera options
- Wireless and wired content sharing capabilities
- Easy plug-and-play for immediate deployment
- Supports multiple video conferencing platforms and services simultaneously

NOTE: For use with Poly Trio 8800, Trio 8500 and Trio 8300 only

IDEAL FOR

Mid- to large-size rooms that need to add video and content sharing to their Poly Trio

## TRIO VISUALPRO

- Supports single or dual displays and advanced EagleEye (HDCI) cameras
- Wireless and wired content sharing capabilities
- Easy plug-and-play for immediate deployment
- Supports multiple video conferencing platforms and services simultaneously

NOTE: For use with Poly Trio 8800 and Trio 8500 only

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IDEAL FOR

Small to mid-size rooms looking for speaker tracking and analytics

## EAGLEEYE PRODUCER

- High-definition capture of up to 1080p60
- Ideal for small- to mid-size rooms, giving users an affordable telepresence experience without manual intervention
- Continually monitors room activity, automatically frames participants, and provides powerful analytical data

IDEAL FOR

Mid-size and larger rooms needing premium speaker tracking camera

## EAGLEEYE DIRECTOR II

- Incredible details and natural colors in full 1080p60
- 12x optical zoom and wide viewing range with pan and tilt provide extra coverage without loss in quality
- Easy to install with Poly group video solutions or as a USB camera

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IDEAL FOR

Larger spaces that need advanced, configurable conferencing in acoustically challenging rooms

## SOUNDSTRUCTURE

- Installed audio solution solving acoustical challenges from the conference room to the auditorium
- Easy installation and configuration, even for very large or complex collaboration systems with SoundStructure Studio configuration software and Poly OBAM (one big audio matrix)
- Unrivaled Stereo Acoustic Echo Cancellation (AEC)
- Breakthrough feedback elimination enables more flexible microphone, talker, and loudspeaker placements, as well as speech reinforcement

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# CALL CENTER
## AT HOME OR IN THE OFFICE

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IDEAL FOR

Call center employees who need a premium all-day headset

## ENCOREPRO 700 SERIES

- Extendable boom for maximum voice pickup and noise cancelling
- Premium materials provide strength and all-day comfort
- High-quality wideband stereo audio support with SoundGuard Digital hearing protection (USB only)

IDEAL FOR

Call center employees who need an all-day headset

## ENCOREPRO 500 SERIES

- Aircraft-grade aluminum joints; unibody boom construction
- Audible and visual cues for optimal boom positioning
- High-quality wideband audio support with SoundGuard hearing protection
- Voice tube option available

IDEAL FOR

Call center employees who need a cost sensitive all-day headset

## ENCOREPRO 300 SERIES

- Flexible noise-canceling microphone boom
- Voice-optimized frequency response for clearer conversations
- Unique dynamic mute alert (USB only)
- Acoustic protection with G616 and TWA (USB only)
- Hi-fi stereo for media playback (USB only)

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IDEAL FOR

Connecting headsets to PCs softphones in call centers

## DA SERIES USB AUDIO PROCESSOR

- Call controls and Quick Disconnect for walkaway convenience
- Superior noise and echo cancellation for richer, clearer conversations
- Downloadable firmware updates

IDEAL FOR

Call centers integrating desk phones and PC based applications

## MDA500 QD SERIES

- Allows customer service representatives to take calls on desk phones or softphones
- Comprehensive desk phone compatibility with electronic hook switch (EHS) integration
- Superior noise and echo cancellation
- Independent volume and mute and call answer/end controls at your fingertips
- Visual mute and call status indicators

IDEAL FOR

Office-based and call center professionals who require continuous battery life and the ability to move throughout the office

## VOYAGER 4245 OFFICE

Certified for Microsoft Teams

- The lightest Bluetooth headset for contact center use
- Three wearing options in a single SKU
- Wireless range up to 328 ft/100 m
- Continuous battery life*
- Noise-canceling microphone
- Microsoft Teams version with dedicated Teams button for instant access

* Use of spare charged battery required

Also suitable for AT THE DESK

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# IT TOOLS

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IDEAL FOR

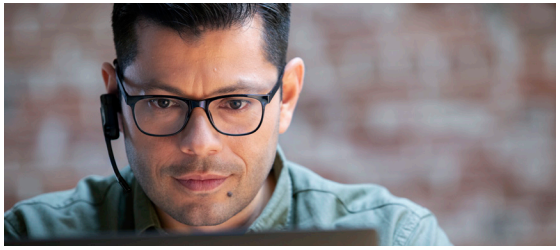
Enterprises needing cloud-based insights and management of Poly's latest voice and video devices

## POLY LENS

- Quick and easy device onboarding
- Single Sign-on for easy account access
- Intelligent news-feed like device highlights identifying the most important actions and insights
- Multi-view, comprehensive inventory tables with filters
- Individual or bulk management through device policy provisioning
- Efficient cloud service requires no capital expense purchasing, powering and maintaining servers

IDEAL FOR

Enterprises needing cloud-based management and insights of Poly's entire headset portfolio



## PLANTRONICS MANAGER PRO

- Policy-based deployment ensures a consistent user experience
- Centralized management of inventory and software control for maximum up time performance
- Adoption and quality reports ensure you get the most out of the investment
- Identify trends in acoustic events that may impact user health and safety
- API flexibility for customized app development and integration points

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IDEAL FOR

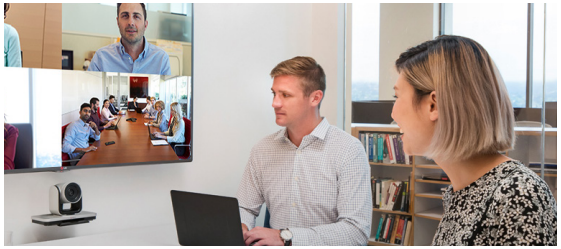
Any organization that needs a private all-in-one voice, video and content meeting platform

## REALPRESENCE CLARITI

- Flexible model allows on-premises, cloud, or hybrid deployment
- Easy licensing that scales with your needs and usage
- Includes device management, call signaling, firewall traversal, multi-point, and software for desktop and mobile
- Device monitoring and call detail reporting to measure success and areas needing attention

IDEAL FOR

Enterprises needing cloud-based management and insights of Poly's entire headset portfolio



## REALCONNECT

Certified for Microsoft Teams

- Cloud-based video interoperability service connecting endpoints and software apps into Microsoft Teams
- Leverage standards-based video end points to make the most of your investment
- Simplified meeting entry via Exchange and Outlook integration with one-touch dial
- Available stand alone or part of Clariti

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# PROFESSIONAL, CUSTOMER SUPPORT AND MANAGED SERVICES

# PROFESSIONAL, CUSTOMER SUPPORT AND MANAGED SERVICES

IDEAL FOR

IT directors who need help getting the most out of their UC endpoints, meeting rooms, and collaboration network

## PLAN & DESIGN

- Extended team of experts
- Plan the optimal solution to reduce deployment risks
- Plan and design a solution specifically for your unique business needs
- Have peace of mind that your UC strategy is aligned for future business growth and needs
- Drive adoption within the organization
- Comprehensive suite of Professional Services focused on supporting the customer through their transformational journey, drive customer success and deliver the required business outcomes with Microsoft Teams

IDEAL FOR

IT directors looking for help installing or moving their Poly solutions

## DEPLOYMENT

- Seamless deployment into production environment
- Single-source solution for smooth and trouble-free deployment
- Expedite your return on investment by quickly installing, implementing, and integrating your collaboration solution
- Remote and Onsite options available for voice and video

IDEAL FOR

IT directors who want to ensure their UC environments are running at peak efficiency

## OPTIMIZATION

- Optimize your Poly infrastructure solutions so they perform at the highest level
- Maximize the value of your UC investment, while speeding the deployment and optimizing the performance
- Use expert upgrade procedures that have a minimal impact on the use of your solution
- Family of off-the-shelf business apps to improve end-user productivity and streamline administration tasks

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# PROFESSIONAL, CUSTOMER SUPPORT AND MANAGED SERVICES

IDEAL FOR

IT pros and leaders looking to maximize the value of their headset investment

## HEADSET SERVICES

- A suite of services for better planning, headset deployment, adoption, longevity, and replacement
- Minimize interference in workspaces with density analysis
- Smooth installation and deployment, with end-user assistance to accelerate adoption and productivity
- Maximize headset life and accurately manage inventory
- Plantronics Manager Pro connection, onboarding and deployment services increase headset adoption and connection rates

IDEAL FOR

IT directors and IT managers responsible for collaboration solutions

## SUPPORT

- Comprehensive hardware replacement, 8x5 and 24x7 technical telephone support
- Advance parts replacements
- Support options to meet customer requirements
- Multi-vendor support for Poly strategic cloud partners
- Cloud partner endpoint telephone support

IDEAL FOR

IT directors looking to outsource the hosting and day-to-day managing of their UC solutions

## MANAGED SERVICES

- Remotely monitor and manage the performance of your collaboration solution
- Provide predictable network reliability, availability, and security for your mission critical collaboration solution
- End-to-end, turnkey solution for Microsoft Teams
- 24x7 global coverage
- Private cloud options available

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